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Customer Experience in the New Normal

28th April 2020



Introductions



Ranji David
Director APAC, Marketing Services
WFA



Richard Bordenave
CEO
BVA Nudge-unit



Gareth Walters
Ex Director of Customer Partnerships
Hilton Asia Pacific

Welcome to our association members



Our agenda based on your priorities...



Questions welcome

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Welcome
Feel free to ask the host and panelists questions

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Welcome back...



Richard Bordenave
CEO
BVA Nudge-unit



Gareth Walters
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Webinar+: Customer Experience in the New Normal

Can Behavioural Sciences help reinvent your customers' experience?

28/04/2020



Richard Bordenave

CEO of BVA Nudge-unit



Ranji David

Marketing Director WFA

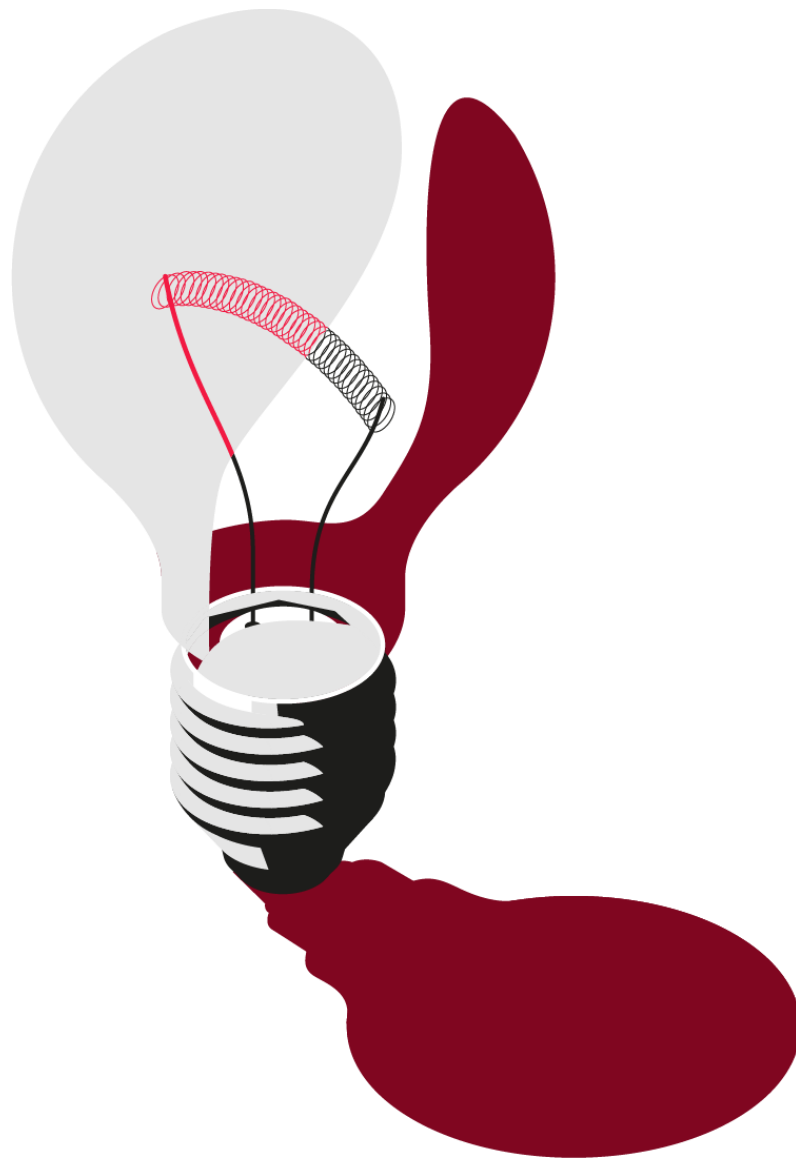


Gareth Walters

Ex Director of Customer Partnerships,
Hilton Asia Pacific

Our webinar is about to start. Please wait...

Q+A



Thank you

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